IN THE UNITED STATES DISTRICT COURT FOR THE NORTHERN DISTRICT OF ILLINOIS EASTERN DIVISION

WEST LOOP CHIROPRACTIC & SPORTS INJURY CENTER, LTD., and WEST LOOP HEALTH & SPORTS PERFORMANCE CENTER, LLC, on behalf of plaintiffs and the class members defined herein, Plaintiffs,	16 C 5856
v.)	
NORTH AMERICAN BANCARD, LLC, and JOHN DOES 1-10,	
Defendants.	

<u>COMPLAINT – CLASS ACTION</u>

INTRODUCTION

- 1. Plaintiffs West Loop Chiropractic & Sports Injury Center, Ltd., and West Loop Health & Sports Performance Center, LLC bring this action to secure redress for the actions of defendant North American Bancard, LLC, in sending or causing the sending of unsolicited advertisements to telephone facsimile machines in violation of the Telephone Consumer Protection Act, 47 U.S.C. §227 ("TCPA").
- 2. The TCPA expressly prohibits unsolicited fax advertising. Unsolicited fax advertising damages the recipients. The recipient is deprived of its paper and ink or toner and the use of its fax machine. The recipient also wastes valuable time it would have spent on something else. Unsolicited faxes prevent fax machines from receiving and sending authorized faxes, cause wear and tear on fax machines, and require labor to attempt to identify the source and purpose of the unsolicited faxes.

PARTIES

3. Plaintiff West Loop Chiropractic & Sports Injury Center, Ltd., is an Illinois corporation with offices in the Northern District of Illinois.

- 4. Plaintiff West Loop Health & Sports Performance Center, LLC is an Illinois limited liability company with offices in the Northern District of Illinois.
- 5. Plaintiff West Loop Health & Sports Performance Center, LLC maintains telephone facsimile equipment. Plaintiff West Loop Chiropractic & Sports Injury Center, Ltd. pays for the telephone facsimile line that received the unsolicited fax advertisements at issue.
- 6. Defendant North American Bancard, LLC is a Delaware limited liability company that has offices at 250 Stephenson Highway, Troy, Michigan 48083.
- 7. Defendants John Does 1-10 are other natural or artificial persons that were involved in the sending of the facsimile advertisements described below. Plaintiffs do not know who they are.

JURISDICTION AND VENUE

- 8. This Court has jurisdiction under 28 U.S.C. §§1331 and 1367. *Mims v. Arrow Financial Services, LLC*, 132 S. Ct. 740, 751-53 (2012); *Brill v. Countrywide Home Loans, Inc.*, 427 F.3d 446 (7th Cir. 2005).
 - 9. Personal jurisdiction exists under 735 ILCS 5/2-209, in that defendants:
 - a. Have committed tortious acts in Illinois by causing the transmission of unlawful communications into the state.
 - b. Have transacted business in Illinois.
 - 10. Venue in this District is proper for the same reason.

FACTS

- 11. On April 18, 2016, plaintiffs received the fax advertisement attached as Exhibit A on their facsimile machine.
- 12. On April 26, 2016, plaintiffs received the fax advertisement attached as <u>Exhibit</u> B on their facsimile machine.
 - 13. Discovery may reveal the transmission of additional faxes as well.
 - 14. Defendant North American Bancard, LLC is responsible for sending or causing

the sending of the faxes.

15. Defendant North American Bancard, LLC as the entity whose products or services

were advertised in the faxes, derived economic benefit from the sending of the faxes.

- 16. Defendant North American Bancard, LLC either negligently or wilfully violated the rights of plaintiffs and other recipients in sending the faxes.
- 17. Plaintiffs had no prior relationship with defendants and had not authorized the sending of fax advertisements to plaintiff.
 - 18. The faxes do not contain an "opt out" notice that complies with 47 U.S.C. §227.
- 19. The TCPA makes unlawful the "use of any telephone facsimile machine, computer or other device to send an unsolicited advertisement to a telephone facsimile machine ..." 47 U.S.C. §227(b)(1)(C).
- 20. The TCPA provides for affirmative defenses of consent or an established business relationship. Both defenses are conditioned on the provision of an opt out notice that complies with the TCPA. *Holtzman v. Turza*, 728 F.3d 682 (7th Cir. 2013); *Nack v. Walburg*, 715 F.3d 680 (8th Cir. 2013).
- 21. On information and belief, the faxes attached hereto were sent as part of a mass broadcasting of faxes.
- 22. On information and belief, defendants have transmitted similar fax advertisements to at least 40 other persons in Illinois.
- 23. There is no reasonable means for plaintiffs or other recipients of defendants' advertising faxes to avoid receiving illegal faxes. Fax machines must be left on and ready to receive the urgent communications authorized by their owners.

COUNT I – TCPA

24. Plaintiffs incorporate ¶¶ 1-23.

25. The TCPA, 47 U.S.C. §227(b)(3), provides:

Private right of action.

A person or entity may, if otherwise permitted by the laws or rules of court of a State, bring in an appropriate court of that State—

- (A) an action based on a violation of this subsection or the regulations prescribed under this subsection to enjoin such violation,
- (B) an action to recover for actual monetary loss from such a violation, or to receive \$500 in damages for each such violation, whichever is greater, or
- (C) both such actions.

If the Court finds that the defendant willfully or knowingly violated this subsection or the regulations prescribed under this subsection, the court may, in its discretion, increase the amount of the award to an amount equal to not more than 3 times the amount available under the subparagraph (B) of this paragraph.

- 26. Plaintiffs and each class member suffered damages as a result of receipt of the faxes, in the form of paper and ink or toner consumed as a result. Furthermore, plaintiffs' statutory right of privacy was invaded.
 - 27. Plaintiffs and each class member is entitled to statutory damages.
 - 28. Defendants violated the TCPA even if their actions were only negligent.
 - 29. Defendants should be enjoined from committing similar violations in the future.

CLASS ALLEGATIONS

- 30. Pursuant to Fed.R.Civ.P. 23(a) and (b)(3), plaintiffs bring this claim on behalf of a class, consisting of (a) all persons with fax numbers (b) who, on or after a date four years prior to the filing of this action (28 U.S.C. §1658), (c) were sent faxes by or on behalf of defendant North American Bancard, LLC promoting its goods or services for sale (d) which did not contain an opt out notice as described in 47 U.S.C. §227.
- 31. The class is so numerous that joinder of all members is impractical. Plaintiffs allege on information and belief that there are more than 40 members of the class.
 - 32. There are questions of law and fact common to the class that predominate over

any questions affecting only individual class members. The predominant common questions include:

- a. Whether defendants engaged in a pattern of sending unsolicited fax advertisements;
- b. The manner in which defendant compiled or obtained their list of fax numbers; and
- c. Whether defendants thereby violated the TCPA.
- 33. Plaintiffs will fairly and adequately protect the interests of the class. Plaintiffs have retained counsel experienced in handling class actions and claims involving unlawful business practices. Neither plaintiffs nor plaintiffs' counsel have any interests which might cause them not to vigorously pursue this action.
- 34. Plaintiffs' claims are typical of the claims of the class members. All are based on the same factual and legal theories.
- 35. A class action is the superior method for the fair and efficient adjudication of this controversy. The interest of class members in individually controlling the prosecution of separate claims against defendants is small because it is not economically feasible to bring individual actions.
- 36. Several courts have certified class actions under the TCPA. *Holtzman v. Turza*, 08 C 2014, 2009 WL 3334909, 2009 U.S. Dist. LEXIS 95620 (N.D.III., Oct. 14, 2009), aff'd in relevant part, 728 F.3d 682 (7th Cir. 2013); *Sadowski v. Med1 Online, LLC*, 07 C 2973, 2008 WL 2224892, 2008 U.S. Dist. LEXIS 41766 (N.D.III., May 27, 2008); *CE Design Ltd. v Cy's Crabhouse North, Inc.*, 259 F.R.D. 135 (N.D.III. 2009); *Targin Sign Sys. v Preferred Chiropractic Ctr., Ltd.*, 679 F. Supp. 2d 894 (N.D.III. 2010); *Garrett v. Ragle Dental Lab, Inc.*, 10 C 1315, 2010 U.S. Dist. LEXIS 108339, 2010 WL 4074379 (N.D.III., Oct. 12, 2010); *Hinman v. M & M Rental Ctr.*, 545 F.Supp. 2d 802 (N.D.III. 2008); *Clearbrook v. Rooflifters, LLC*, 08 C 3276, 2010 U.S. Dist. LEXIS 72902 (N.D. III. July 20, 2010) (Cox, M.J.); *G.M. Sign*,

Inc. v. Group C Communs., Inc., 08 C 4521, 2010 WL 744262, 2010 U.S. Dist. LEXIS 17843 (N.D. Ill. Feb. 25, 2010); Kavu, Inc. v. Omnipak Corp., 246 F.R.D. 642 (W.D.Wash. 2007); Display South, Inc. v. Express Computer Supply, Inc., 961 So.2d 451, 455 (La. App. 1st Cir. 2007); Display South, Inc. v. Graphics House Sports Promotions, Inc., 992 So. 2d 510 (La. App. 1st Cir. 2008); Lampkin v. GGH, Inc., 146 P.3d 847 (Ok. App. 2006); ESI Ergonomic Solutions, LLC v. United Artists Theatre Circuit, Inc., 203 Ariz. (App.) 94, 50 P.3d 844 (2002); Core Funding Group, LLC v. Young, 792 N.E.2d 547 (Ind.App. 2003); Critchfield Physical Therapy v. Taranto Group, Inc., 293 Kan. 285; 263 P.3d 767 (2011); Karen S. Little, L.L.C. v. Drury Inns. Inc., 306 S.W.3d 577 (Mo. App. 2010).

37. Management of this class action is likely to present significantly fewer difficulties that those presented in many class actions, e.g. for securities fraud.

WHEREFORE, plaintiff1s request that the Court enter judgment in favor of plaintiffs and the class and against defendants for:

- a. Actual damages;
- b. Statutory damages;
- c. An injunction against the further transmission of unsolicited fax advertising;
- d. Costs of suit;
- e. Such other or further relief as the Court deems just and proper.

s/ Daniel A. Edelman
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NOTICE OF LIEN AND ASSIGNMENT

Please be advised that we claim a lien upon any recovery herein for 1/3 or such amount as a court awards. All rights relating to attorney's fees have been assigned to counsel.

s/ Daniel A. Edelman
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